

If you are concerned about being left stranded following a breakdown or puncture, then H.O.G.® Assistance may be just what you need. H.O.G.® Assistance is a roadside rescue and recovery facility for you and your Harley-Davidson® motorcycle, providing you with a 24-hours-a-day, 365-days-a-year backup.

EXCLUSIVE ROADSIDE ASSISTANCE FOR H.O.G.® MEMBERS

H.O.G.® Assistance can respond in the cases of breakdown, tyre puncture, lack of fuel and even loss of keys. In these cases, H.O.G. Assistance will arrange for your rescue as quickly as they possibly can.

Your motorcycle can be recovered and then taken to the nearest official Harley-Davidson® dealer for repairs to be carried out. In cases of lack of fuel, a roadside fill-up can be arranged (charges apply for fuel costs). If the dealer is not open for business, the motorcycle can be taken into secure storage and then delivered to the dealer on the next working day. Where appropriate, overnight hotel accommodation can be agreed and refunded by H.O.G. Assistance, or alternate transport to your destination, dependent on your circumstances. Rescues and accommodation apply to both rider and pillion.

Transport costs are met, in respect of the journey back to the dealer to collect the vehicle once repairs have been made. Please note that H.O.G. Assistance

does not pay for the cost of repairs to your motorcycle. H.O.G. Assistance does not restrict either the number or duration of trips or foreign tours, and there is no vehicle age restriction applicable. The service is provided free for one year to purchasers of brand-new Harley-Davidson motorcycles. H.O.G. Assistance is also available for further 12-month periods exclusively to H.O.G. members, subject to an additional cost.

Please refer to policy wording for full details, terms and conditions. Please note: H.O.G. Assistance contracts are non-transferable contracts and non-refundable.

FOR MORE INFORMATION, VISIT HOG.COM

key facts® **ADDITIONAL INFORMATION FOR UK RESIDENTS**

H.O.G.® Assistance – summary of cover

1. The information given in this Policy Summary is only a summary of the cover provided. For full conditions, please see your Policy Document.
2. The assistance services described are provided by AXA Assistance UK. This policy is underwritten by Inter Partner Assistance SA (IPA) which is fully owned by the AXA Assistance Group. Inter Partner Assistance is a Belgian firm authorised by the National Bank of Belgium and subject to limited regulation by the Financial Conduct Authority and the Prudential Regulation Authority. Details about the extent of its regulation by the Financial Conduct Authority and the Prudential Regulation Authority are available from us by request. Inter Partner Assistance SA firm register number is 202664. You can check this on the Financial Services Register by visiting the website www.fca.org/uk/register or by contacting the Financial Conduct Authority and the Prudential Regulation Authority on 0800 1116768. This policy is administered by Techintelligence Support Systems Ltd, Suite 4, 15b Park Mews, Hornchurch, Essex RM11 1BB, United Kingdom. Techintelligence Support Systems Ltd is regulated by the Financial Conduct Authority and the Prudential Regulation Authority, firm register number 312960.

3. This policy provides you with access to 24-hour emergency helpline for the following insured products: Harley-Davidson motorcycle breakdown.
4. Significant features and benefits
If your vehicle is immobilised following an incident H.O.G. Assistance will organise and pay for:
 - a) Recovery: The recovery of your vehicle to the nearest official Harley-Davidson authorised dealer.
 - b) Completion of journey: In the event that your vehicle will be immobilised for more than 24 hours, we will organise and pay for your journey home or to your immediate destination. For full terms and conditions on the above please refer to your H.O.G. Assistance policy wording sections 1 and 2.
5. Significant or unusual exclusions or limitations
 - The vehicle shall at all times be maintained in a good mechanical and roadworthy condition and be regularly serviced in accordance with manufacturer's warranty instructions, including the battery, which must be kept charged.
 - No benefit shall be payable unless H.O.G. Assistance has been notified and has authorised assistance.
 - You are responsible for the safety of the vehicle and its contents and must be in attendance at the vehicle at the time of arrival of assistance. Please refer to H.O.G. Assistance Policy wording for full list of exclusions.
6. The complete list of exclusions and conditions are available in the policy document.
7. This contract is valid for one year and is renewable.
8. Cancellation period: If you wish to cancel this cover, you have 14 days from the time you receive the policy documentation to cancel the contract by contacting H.O.G. Assistance at Suite 4, Park Mews, Hornchurch, 15b Park Lane, Essex, RM11 1BB.
9. Claim notification: To obtain emergency assistance in the UK, contact the 24-hour emergency helpline on: 01737 815179 (when dialling within the UK), +44 1737 815179 (when dialling from outside the UK).
10. Making yourself heard: If you have a complaint, you can write to the Quality Manager, who will arrange an investigation on behalf of the General Manager, at: Inter Partner Assistance, The Quadrangle, 106-118 Station Road, Redhill, Surrey RH1 1PR or telephone 01737 815148. If it is impossible to reach an agreement you have the right to make an appeal to the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, Docklands, London E14 9SR or telephone 0845 080 1800. The existence of these procedures does not affect your right to take legal proceedings.
11. Financial Services Compensation Scheme (FSCS): Inter Partner Assistance is a member of the Financial Services Compensation Scheme (FSCS). The FSCS is a safety net for customers of financial services firms should the firm not be able to meet its liabilities. Further information can be obtained at www.fscs.org.uk.

H.O.G.® ASSISTANCE

For H.O.G.® Assistance complete this form and post to the address shown with your payment. Your card and policy will follow. Cover will commence when payment is taken.

You must be a current Full H.O.G. member to apply for this service.

NAME: _____

ADDRESS: _____

VIN: _____

H.O.G. NO: _____

PAYMENT

I wish to pay by credit card deduction. Country of residence _____

Please deduct the sum of _____ from my VISA / Mastercard / Debit Card.

Currency _____

Enter card number below. Only VISA/Mastercard and Debit Cards can be accepted.

Bank Transfer is NOT a valid payment option.

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Card expiry date

Start date

Security no./CVV

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Signature

Date

Please send your application and payment to:

H.O.G. ASSISTANCE, P.O. Box 4140, Hornchurch, Essex RM11 1GX, UNITED KINGDOM

Email: enquiries@bikeassistance.com

Fax: 0044 (0)1708 724 832

Annual cover price

All prices shown in Euros (€) unless otherwise stated.
PLEASE SELECT CORRECT PRICE ACCORDING TO
YOUR COUNTRY OF RESIDENCE. ALL PRICES SHOWN
ARE INCLUSIVE OF INSURANCE PREMIUM TAX, AT
CURRENT RATES.

ANDORRA	43.33
AUSTRIA	45.47
BELGIUM	44.72
CROATIA	40.76
CYPRUS	40.76
CZECH REP.	40.76
DENMARK	40.76
FINLAND	50.19
FRANCE	44.62
GERMANY	47.62
GIBRALTAR	42.90
GREECE	46.33
HUNGARY	40.76
IRELAND	41.61
ITALY	46.12
LIECHTENSTEIN	42.90
LUXEMBOURG	42.47
MALTA	45.05
MONACO	44.62
NETHERLANDS	43.76
NORWAY	40.76
POLAND	40.76
PORTUGAL	44.62
SAN MARINO	40.76
SLOVAKIA	40.76
SLOVENIA	43.54
SPAIN	43.33
SWEDEN	40.76
SWITZERLAND	42.90
TURKEY	42.90
US MILITARY	42.90
UK	£33.00